



QUALITY POLICY

The Directors, Management and Personnel of our company are committed to providing high quality services to our customers and all interested parties.

Our goal is to provide customers with the highest quality service by assuring performance, consistency, safety and value, that meet or exceed our customers' requirements by maintaining continuous improvement of our employee's performance and optimizing processes.

Every employee is encouraged to identify, review and continually strive for improvement in all areas of the company to assure customer satisfaction, and ensure that services meet all specified requirements.

In order to achieve this, we have developed a management system to control our processes and to direct our employees in order to achieve this policy. We have also developed and established quality objectives to support this policy which will be monitored and measured in order to continually improve our service.

With this policy we confirm that we are fully committed to quality and to continually improve the effectiveness of our management system. All personnel are aware of the requirements and importance of this Quality Policy.

This Quality Policy is reviewed as part of the management review process, on a regular basis and where changes to the policy are made it will be re-issued and if required, re-implemented. It is available to all employees through induction and to any of our customers and other interested parties upon request.

Best Regards,



Alexander Degtyarev
Director
Demineco Human Services